

HOUSING AUTHORITY CLARK COUNTY NEVADA

Section 8 Landlord Survey

1. How would you rate the overall quality of service provided by Clark County Housing Authority (CCHA) Staff?
_____ Poor _____ Medium _____ Excellent

2. Are CCHA representative receptive to your questions?
_____ Always _____ Somewhat _____ No

3. Do CCHA representatives respond to your phone calls promptly?
_____ Always _____ Sometimes _____ Never

4. I receive my Housing Assistance Payments (HAP) from the CCHA on time.
_____ Always _____ Most of the time _____ Seldom

5. I receive an IRS Form 1099 from the CCHA no later than the statutory date of 1/31.
_____ Always _____ Most of the time _____ Seldom

6. I am interested in attending a landlord workshop.
_____ Yes _____ No

If yes, what topics you would like to have covered? _____

7. I have questions about the HAP contract or regulations imposed by the Department of Housing and Urban Development.
_____ Yes _____ No

8. I would recommend the Section 8 Program to other owners.
_____ Yes _____ No

If no, why no? _____

9. I know someone who owns/manages rental property who is interested in the Section 8 Program.
_____ Yes _____ No Contact Information

Name: _____

Phone: _____

10. I have read the Owner Manual and it was useful.
_____ Yes _____ No

11. I understand the procedure for requesting a rent increase.

_____ Yes _____ No

12. Please list any suggestions you may have to help CCHA Staff improve our quality of service.

Please fax your completed survey form to 702-922-1622